Common Questions for all Mayflower Tours

- Can I do my own air?
  - Yes, we can back out the air price and someone can book their own air. They would be responsible for transfers in the destination.
- Can I upgrade my air?
  - Yes, upgrade requests can be made through our office and options will be given based on availability.
- What if I have special requests? (Meals, rooms, etc.)
  - We can add notes to the reservation at any time. Room requests are not guaranteed but anything needed for meals/allergies, etc…will be noted and given to tour manager to accommodate.
- Do I have to pay for insurance at the time of booking?
  - Yes, insurance is due at the time of booking.
- When will I receive my trip documents?
  - 2-3 weeks prior to departure. The documents will have everything needed for time zone, travel tips, weather, dress, etc…
- How many passengers on the tour?
  - A typical Mayflower trip is 45-50 passengers.
- What do I do when I arrive in the destination?
  - Your documents will have the information on how to look for transportation once you collect luggage. Typically, there will be someone with a sign waiting for you near baggage claim.
- What is the Guaranteed Share Program?
  - If a single traveler wants to go and not pay the single supplement, we will match them with a same gender roommate if available. If there is no roommate then that traveler can go as a single and not pay any extra.
- What is Mayflower Money?
  - This is our frequent traveler rewards. Each passenger on a trip receives money to apply to a future trip.
- Can someone from a different city go on this same trip?
  - Yes if someone wants to join their family member or friend we can get an air quote from the city they would like and they can meet the group in the destination.
- Will I have the same tour manager on the trip?
  - Yes, the tour manager will be with the group the whole time and is available for help in free time.
- Are gratuities included?
  - No, in the documents we do make a recommendation on what to tip the tour manager, driver and local guides.